

Scion Instruments Canada Limited

COVID-19 Update

March 31st, 2020

To our Valued Customers:

At Scion Instruments Canada Limited, our priority is the safety of our employees, our customers and their families. We are following Canadian federal and provincial guidelines to prevent the spread of COVID-19. This includes self-isolating, social distancing and avoiding all non-essential travel. As a result, all on-site visits to customers will be postponed with exceptions for essential services customers. These will be assessed on a case-by-case basis by our management team.

However, we want to stress that we are still open for business and in a strong position to support and collaborate with our customers. Our Support Specialists are online and working from their respective home offices. We are all equipped with the tools to remotely connect and troubleshoot GC and GCMS systems, assist with applications as well as provide remote training.

We have a fully operational applications laboratory with R&D capabilities. We can build and test new analytical GC and GCMS systems and methods for our customers. We are also still able to ship ancillary GC and GCMS parts and consumables.

Bottom line, your Scion Instruments Canada Limited team is here to help while keeping everyone safe.

Please feel free to call your local Scion Instruments Sales or Support Specialist or email:

support-can@scioninstruments.com

sales-can@scioninstruments.com

Thank you, from our team to yours.